Harness Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Harness

Report Date: July 5th, 2021

Product Description: Modern Software Delivery Platform

Contact Information: support@harness.io

Notes: This report covers accessibility conformance for Harness web application and does not discuss documentation or support services.

Evaluation Methods Used: Webaim contrast checker, Manual keyboard checks

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Using a limited set of images which all have a text equivalent in the alt attribute.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Currently does not use video/ audio
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Currently does not use captions
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Currently does not audio description pr media alternative

1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Information, structure and relationships are available in text.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Contents of sequences are structured meaningful and can be programmatically determined
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Most functions have labels except a few. Progress bar must have an accessible name.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Elements and text must have sufficient color contrast. Elements that use color for interpretation must be accompanied by text.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Does not use audio

2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Does not support	Does not operate through keyboard
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Does not support	Does not use keyboard focus
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	Does not use time limit
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not applicable	Does not use video.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Harness does not contain anything that flashes more than three times in any one second period.

2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Does not support	Need to add links to enable skipping to content or next block of content.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	All pages have titles describing the purpose.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Navigated sequentially in a meaningful and operable manner.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Links purpose can be determined by link text and context
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The default human language of each Web page can be programmatically determined.

3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No actions are performed when components get focus.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Changing settings of user interface components does not automatically cause a change of context.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Error messages are clearly visible and as specific as possible.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Labels are provided when content requires user input.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The markup languages has complete start and end tags, attributes and IDs are unique.

4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Role, state, and value information are provided on all user interface components.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Does not use audio media
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Does not use audio media
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially supports	Navigation color and Navigation text color does not have sufficient color contrast.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Support	Text can be resized without assistive technology up to 200 percent without loss of content or functionality

1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Support	The image of text can be visually customized to the user's requirements
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Contents can be searched, browsed and navigated in different ways.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Headings and labels are designed to be clear, descriptive and logically organized.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Does not support	Does not have keyboard focus
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	The human language of each passage or phrase in the content can be programmatically determined

3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigation areas shown on multiple pages are presented in a consistent way.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Harness UI components with same functionality are identified consistently
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Error feedback is designed to give the best possible suggestions to users.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	For all data that can be modified or deleted by users functionalities are provided that need confirmation or can be reversed.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated

3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Not evaluated	Web: Not evaluated

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Harness uses standard HTML attributes to describe identity, operation, and state of user interface elements to assistive technologies.
302.2 With Limited Vision	Supports	Supports standard browser magnification and contrast adjustments.
302.3 Without Perception of Color	Partially supports	Color is only used as a supplemental attribute of most user interface elements, but certain links and graphs are discernible only by color.
302.4 Without Hearing	Not Applicable	Harness does not use features that require hearing.
302.5 With Limited Hearing	Not Applicable	Harness does not use features that require hearing.
302.6 Without Speech	Not Applicable	Harness does not use features that require speech input.
302.7 With Limited Manipulation	Supports	Harness supports standard input mechanisms such as keyboards and pointing devices. Fine motor controls nor simultaneous actions are not required.
302.8 With Limited Reach and Strength	Supports	Use of Harness is not restricted by limited reach or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Harness is a complex product and needs training and technical experience. We strive to support users in the best possible ways.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Not platform software
502.2.2 No Disruption of Accessibility Features	Partially supports	No accessibility features in platform documentation, but does not disrupt browser sizing options
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Harness uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to Assistive Technologies. This includes the use of "role", "aria-invalid", and "aria-required" attributes.
502.3.2 Modification of Object Information	Supports	Harness uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to Assistive Technologies. This includes the use of "role", "aria-invalid", and "aria-required" attributes.
502.3.3 Row, Column, and Headers	Supports	Harness uses standard HTML attributes to define table structure and relationships, including column and row headers, to Assistive Technologies.
502.3.4 Values	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.5 Modification of Values	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.6 Label Relationships	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.7 Hierarchical Relationships	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.8 Text	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.

502.3.9 Modification of Text	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.10 List of Actions	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.11 Actions on Objects	Supports	Harness uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.12 Focus Cursor	Supports	Harness uses standard HTML markup for maximum compatibility with assistive technologies.
502.3.13 Modification of Focus Cursor	Supports	Harness uses standard HTML markup for maximum compatibility with assistive technologies.
502.3.14 Event Notification	Supports	Harness uses standard HTML markup for maximum compatibility with assistive technologies.
502.4 Platform Accessibility Features	Partially supports	Does not provide audio sync equivalents for visual events or speech output services
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Respects user preferences from platform or browser
503.3 Alternative User Interfaces	Not applicable	Web application
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	Audio not supported
503.4.2 Audio Description Controls	Not applicable	Audio not supported
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially supports	YAML available
504.2.2 PDF Export	Supports	PDF export available for deployments
504.3 Prompts	Does not support	No prompts although videos in documentations comply to Youtube accessibility guidelines and text elements comply to docs.harness host guidelines
504.4 Templates	Partially Supports	Harness templates partially supports accessibility guidelines

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	Has in-built accessibility visuals but no provision of compatibility with assistive technology
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports /Not Applicable	No non-electronic formats
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not support	
603.3 Accommodation of Communication Needs	Partially supports	Help search and help chat function available, but does not accommodate all communication needs of individuals with disabilities

Legal Disclaimer (Harness Inc.)

This accessibility assessment (the "Assessment") only addresses the Harness Continuous Delivery/Continuous Deployment product ("Continuous Delivery"), using a limited subset of application screens. It is not to be regarded as a comprehensive, exhaustive evaluation of accessibility across the entire Harness product platform. This Assessment is provided for information purposes only and the provided responses are subject to change without notice. Harness does not warrant that the Assessment is error-free, and it does not provide any other warranties, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. Harness further makes no representation or warranties concerning the ability of third party technologies or other products to integrate or be compatible with the Continuous Delivery or any other Harness products. Harness specifically disclaims any liability with respect to this Assessment and no contractual obligations are formed either directly or indirectly by this Assessment.